

# My Docs Online Secure File Delivery API: Getting Started

## Introduction

[My Docs Online](#) has provided HIPAA-compliant Secure File Sharing and Delivery since 1999. With the most recent release of its web client and Java Desktop Application the secure file sharing options have been expanded and made more flexible and powerful.

This RESTful web api provides access to file delivery services from applications.

## Prerequisites

You need a My Docs Online account. Although MDO has a variety of multi-user accounts, API users may be well served by one of our single-user “Solo” accounts. A [free trial](#) is available, and recommended. Branding with your logo is standard.

Before using the API it is recommended that you manually upload a number of files and use the interactive “Share” feature to preview what delivery looks like using various options.

To use the API you must first [request it be enabled](#) for your account.

## Features

My Docs Online “Share” includes the following features and options:

- Branded web page listing the file(s) being delivered
- Automated inclusion of a Zip archive including all files in the delivery “package” (N/A when delivery includes a single file)
- Optional PIN or password required before the list of delivered files is displayed
- SSL standard for all connections
- Files are encrypted at rest on our servers using AES256
- HIPAA compliant
- Secure File Delivery page URL returned
- Key to Share event returned (used for optional results query and/or cancellation)
- Default file delivery expiration in days with override
- Files stored in your account for use as a “control panel” enabling checking of delivery results, link reuse, and delivery cancellation
- Delivery results query via API
- Delivery cancellation via API

## Next Steps

Review the My Docs Online Secure File Delivery API Reference and code samples. [Contact us](#) with questions, problems, issues, and suggestions. We respond to emails and we answer the phone. If you email support please remember to include your Login ID.